

**CHAPTER 2**

**ENVIRONMENTAL  
SUSTAINABILITY  
POLICY**

Revision: 12

Date: 8 October 2024

Approved by: the CEO

Revised by: Environmental Management System Manager. Quality and Environment Director

LACREM, S.A.U., industrial company whose main activity consists in manufacturing ice cream and frozen desserts, contributes to the sustainability of the planet and its environmental protection by minimising the impact of its activity and by investing in sustainable projects.

In compliance with this commitment, LACREM's Senior Management integrates its environmental policy in its corporate policy procedures and intensifies the efforts made so far, allocating the necessary resources to develop, keep up-to-date and certify its Environmental Management System (EMS) in its production plant in Palau-solità i Plegamans, in accordance with the ISO 14001 standard, so that the following action criteria are established:

- **Continuous adaptation to the current legislation.** Comply with all the applicable environmental EU, state, regional and municipal legal requirements and standards, as well as the corporate environmental guidelines of the company.
- **Pollution prevention and minimisation.** Apply the basic prevention principle of emissions, water discharges and solid waste pollution, as an essential element of the management of all its aspects, making use of the best available methods when economically feasible. Make a continuous effort to identify, evaluate and improve the environmental impact derived by our activities, facilities, processes and services and try to minimise it.

Fight against climate change by calculating our carbon footprint and implementing measures to reduce greenhouse gas (GHG) emissions.

- **Rational use of our resources.** Steer the environmental management of the production plant towards a rational use and saving of the natural resources, such as water and energy (electricity and gas), as well as the necessary raw materials for our processes. Promote the use of renewable energies wherever possible and invest in more energy-efficient systems and equipment. Prioritize local suppliers for our raw materials, purchasing local products such as watermelons from Andalusia, strawberries from Huelva, citrus fruits from Levante, almonds from Mallorca, hazelnuts from Tarragona, salt from Ibiza, Mahón cheese, corn from Aragón, nougat from Agramunt, and mint from Mediterranean countries. To combat deforestation and protect biodiversity, we commit to using sustainably sourced cocoa for our chocolate ice creams, eliminating palm oil as an ingredient, and requiring RSPO certification for any palm oil that may be included in our recipes. We have the Rainforest Alliance certification for the cocoa used in our factory.
- **Reduction of food waste:** Work to optimize production lines and donate products that are not suitable for market sale to nonprofit organizations.
- **Promote waste reuse and recycling.** Apply the necessary separation and selective waste collection in order to improve their recyclability and give another use to packaging when possible, encouraging their valorisation. Prioritize the management of organic waste as Animal By-products Not Intended for Human Consumption. For our paper, cardboard packaging and wooden sticks, prioritise working with suppliers that have FSC or PEFC certification.
- **Collaboration with clients.** Provide them with the appropriate environmental information regarding the handling, transport, storage and disposal of the products supplied to our customers and consumers.
- **Involvement with stakeholders.** Ensure that their needs are taken into account.
- **Environmental training.** Promote environmental training and awareness of internal

and external stakeholders which are involved in the environmental management of the company, so that they understand and assume environmental decisions.

- **Collaboration with authorities.** Maintain an open and collaborative relationship with the public Administration, institutions and/or associations.
- **Dissemination and communication of our environmental commitments.** Communicate to our suppliers and contractors the applicable requirements and request information about their environmental management and commitment to ours.
- **Continuous improvement.** Work towards an ongoing evolution from the environmental point of view.
  - Conduct an environmental materiality analysis with information from stakeholders, in order to prioritise the most important material issues for the Company and take action on them.
  - Support the principles of the UN Global Compact and the Sustainable Development Goals (SDGs).
  - Reduce the amount of packaging material used for our raw materials and finished products.
  - Increase the percentage of recycled and/or recyclable materials in our packaging and replace them with biodegradable and less polluting materials where possible.
  - Reuse the containers that held raw materials to promote the circular economy.
  - Optimise the packaging and palletising of our products to maximize the pallet loading and minimise transportation.
  - Implement effective quality control and defect prevention systems to detect non-conforming product early and avoid its packaging.
  - Prioritise purchases from local suppliers where possible.
  - Set ambitious but manageable environmental objectives and monitor them periodically, in order to detect anomalies and deviations, and implement containment measures as soon as possible.
  - Share improvements, progress and achievements with our suppliers, customers and other manufacturers in the sector for mutual benefit.
  - Request environmental information from our suppliers and assess their environmental performance.
  - Minimise the consumption and use of single-use materials by staff members.
  - Collaborate with local organizations for the monitoring and protection of local biodiversity.
  - Conduct activities with employees to engage them in the company's environmental improvements.
- **Systematic and periodic evaluation of the Environmental Management System.** Carry out internal audits at least once a year and certify the EMS every three years according to the ISO-14001 standard. Conduct an environmental performance assessment using tools that evaluate the company's sustainability level.

To carry out these commitments, this Policy will be communicated to all employees. Necessary management practices will be provided through the Environmental Management System and improvement goals will be established on an annual basis.

Reviewed by the Senior Management, the Director of Quality and Environment and the Head of the EMS.